Lori Smetanka Biography

Lori Smetanka is the Executive Director of the National Consumer Voice for Quality Long-Term Care, the leading national nonprofit advocacy organization representing consumers receiving long-term care and services in nursing homes, assisted living facilities, and home and community-based settings. She is a nationally recognized expert on nursing home and long-term care policy and has a long history advocating with and on behalf of individuals receiving long-term care and services. Lori has testified before Congress, served on numerous federal task forces and technical expert panels, and works closely with federal agencies on long-term care policy. Prior to her role as Executive Director, for twelve years, she served as the Director of the National Long-Term Care Ombudsman Resource Center, housed at the Consumer Voice.